

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 09th day of January' 2024

C.G.No.45/2023-24/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. K. Nagasulochana & Others, D.No.1/112,
Backside of Ayyappaswamy Temple, Gooty,
Anantapur Dt.

Complainant

AND

1. Dy. Executive Engineer/O/Gooty
2. Executive Engineer/O/Gooty

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 07.11.2023 at Gooty filed the complaint stating that she is having service connection No.7211115010634 which was given from the backside of their house and



now she requested for shifting of the service connection to front side of her house, but there was no response from the respondents.

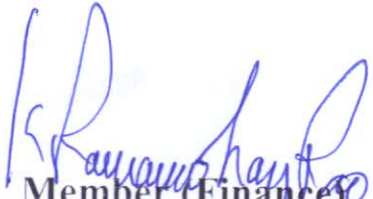
02. The said complaint was registered as C.G.No.45/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have shifted the service connection of the complainant from backside to front side of her house and completed the work by 02.01.2024 and redressed the grievance of the complainant.
03. Heard the complainant and respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant during the enquiry through video conferencing reported that subsequent to her complaint, the respondents shifted the service connection from back side to front side of her house. Hence, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this



order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 09th day of January'2024.


CHAIRPERSON


Member (Finance) 09/01/2024


Member (Technical)


Member (Independent) 9/1/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

